BriteDeploy

COMPREHENSIVE TECHNOLOGY DEPLOYMENT SERVICES

BriteDeploy provides simplified install, move, add and change technology services that are scalable for any organization. Brite's highly qualified team of technicians are dispatched by our expert project management team to install new products, move devices, or perform software and hardware upgrades on-site. Brite's proven processes reduce the deployment time and increase the quality of the end solution.

PROJECT BASED

Hardware upgrades can be time consuming and often take longer than expected, especially when using internal resources assigned to numerous projects. Utilize Brite's team of experts to quickly and effectively deploy large-scale hardware upgrades. The BriteDeploy team will image each unit to specifications, deliver and set-up devices on site. Finally, all hardware recycling is also handled.

BUSINESS AS USUAL

Maintaining hardware requires new system adds and changes with refreshes to existing and other daily activities which can distract internal resources from strategic projects. The BriteDeploy team can maintain your routine updates throughout the year by imaging, delivering and setting-up devices for end-users. The pre-determined and predictable schedule control unexpected costs.



SERVICES OFFERED - CRADLE TO GRAVE: (INCLUDING BUT NOT LIMITED TO)

- Purchase on Behalf of Client
- Receipt and Inventory of Product
- Asset Tagging and Tracking (use of customer platform or other)
- Imaging
- Application Layering, Building
- Data Migration
- End User Profiling

- Deployment Coordination with End Users (including expectation setting/management)
- Shipping/Delivery to Multiple Locations
- Desk-side Deployment
- Asset Recovery
- DOD Wipe (as required)
- Recycling/Planned Obsolescence



OUR PROCESS

BriteDeploy utilizes a detailed process built on the ITIL framework. A key component to the success of this process is a detailed discovery. During this step, we learn the customers unique process and procedures. Next, we use ITIL best practices to improve the process and enhance the user experience. Throughout a BriteDeploy engagement, customers experience increased visibility, decreased overall cost and greatly reduced deployment times.



OUR TEAM

The BriteDeploy project teams consist of a dedicated project manager who coordinates the tasks and resources through the entire project. This includes logistics, technical staff, customer communications, post deployment specialists and customer advocacy. Each individual is highly trained both in their role and for problem solving to ensure our customers have the best experience and realize the intended outcome.



PRICING MODEL

Similar to our other services, BriteDeploy utilizes a fixed per unit price for easy budgeting and no surprises. Services can be billed as projects or monthly under a business-as-usual contract. Funding for the hardware includes both lease and buy options, depending on an organization's needs.



