



A **WORLD CLASS** COMPREHENSIVE MANAGED IT SERVICE

BriteStar



SOLVING YOUR IT & CYBERSECURITY CHALLENGES

24/7 SUPPORT & MONITORING

Your IT support shouldn't be limited by business hours. BriteStar is staffed by US-based employees to support and monitor your digital environment around the clock.

INFRASTRUCTURE MODERNIZATION

Aging or out of date and vulnerable infrastructures can be an organization's weakest link. Leverage Brite to migrate legacy systems to the cloud and future proof your business.

ENHANCED CYBERSECURITY

Security is no longer optional. BriteStar secures organizations against today's advanced threats through essential prevention and response tools managed by a team of expert analysts.

PREDICTABLE MONTHLY COST

Unplanned IT costs are never welcomed. BriteStar's all-inclusive, fixed per person cost means no hidden surprises for your support.

COMPREHENSIVE MANAGED IT SERVICES

Balancing business needs, technology demands, scarce IT resources and evolving threats is a large undertaking. These challenges distract organizations from what they do best.

BriteStar helps companies protect and manage IT infrastructures through a superior combination of people, process and technology. Built off of enterprise-grade IT best practices with a service-first approach, BriteStar provides peace of mind to organizations of all sizes.

FRONT LINE SUPPORT

BriteStar provides impeccable response times backed by aggressive SLAs. We ensure the business and users receive the support they need when challenges arise.

- 24/7 Monitoring & Alerting
- 24/7 Unlimited Help Desk
- All US-Based Support
- Remote Support
- Network & Security Operations Center



PROACTIVE SUPPORT

The best defense is a strong offense. Utilize BriteStar's proactive approach to improve overall infrastructure health and security posture.

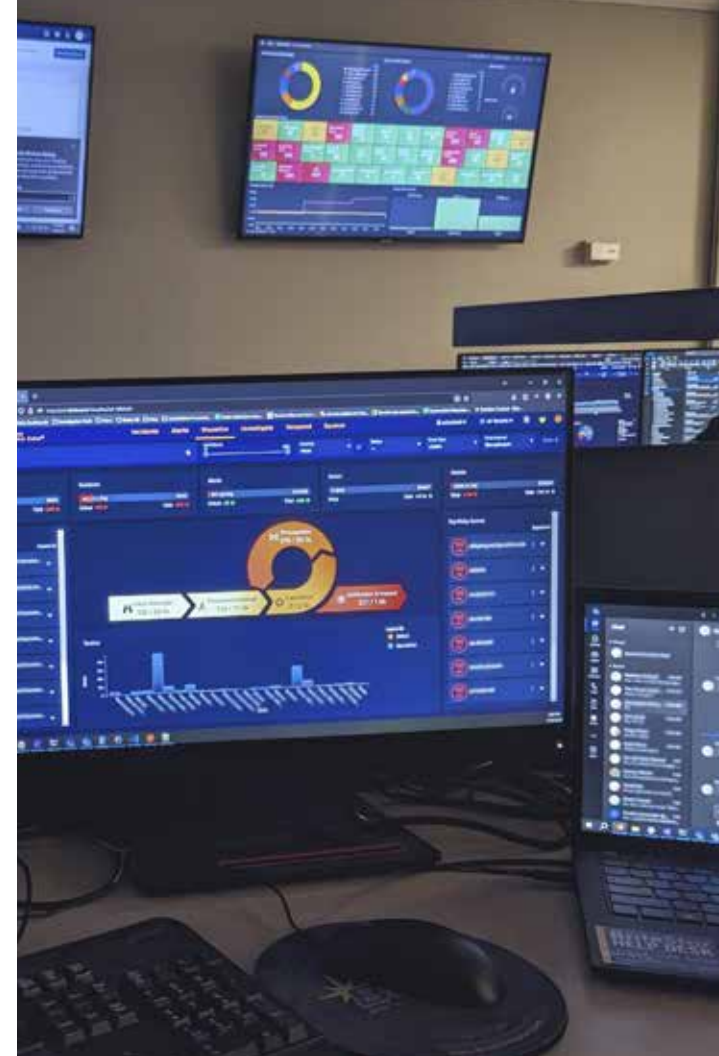
- Asset Management
- Proactive Patching
- PC Life-Cycle Management
- User On/Off-Boarding



CYBER DEFENSE

Cybersecurity is no longer optional. Hackers target SMBs because of the notoriously low security standards. Prevent attacks with a strong, best-in-class security stack.

- NextGen Firewall
- End Point Protection
- Email Security
- Data Protection
- Identity Protection
- User Awareness Training



OPEN XDR

Brite's 24/7 security operations center is 100% staffed by US-based Brite employees. Brite leverages an AI driven Open XDR platform to correlate logs from a wide array of sources faster than traditional SIEMs. Through integrated SOAR, Brite is able to respond immediately through a single central console.

- Collect and Normalize *All* Logs
- AI Powered Detection, *Faster*
- *Effective* Automated Response
- *Proactive* Threat Hunting
- Continuous Machine Learning Optimization
- Full Team of Cyber Analysts

BACKUP & RECOVERY

Protect your data with enterprise grade onsite and off-site replicated backup to ensure business keeps moving. Quickly recover data in moments.

- Continuous Snapshots
- On-Premise and/or Cloud
- Device & Infrastructure Backups
- Ransomware Protection

Consulting Service

Consulting services play a critical role in helping businesses navigate the rapidly evolving landscape of technology. Brite's team of Strategic Technical Consultants and vCISOs help organizations identify gaps, inefficiencies and opportunities in their IT infrastructure and operations. This specialized advice leads to more informed decision-making, enabling businesses to optimize resources, enhance security and ultimately helping gain a competitive edge.



CONTINUOUS ASSESSMENTS



QUARTERLY BUSINESS REVIEWS



STRATEGIC PLANNING



COMPLIANCE READINESS



POLICY DOCUMENTATION



PROJECT MANAGEMENT

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The strategic foresight to partner with Brite is invaluable. The peace of mind to know we're protected and that the entire Brite team is there for anything is a huge burden off of our team.

John Rizzo

RDG+Partners

GET SUPPORT WHEN YOU NEED IT

If you need IT help, you need it now. Not two days from now. That is why we have built our managed service around quick response times that keep your team moving forward. We also back those response times with an aggressive SLA. Brite meets our promised response times at least 90% of the time.

4x

Faster Response for **High Priority** Requests
Get help within **15 minutes**

4x

Faster Response for **Medium Priority** Requests
Get help within **1 hour**

2x

Faster Response for **Low Priority** Requests
Get help within **4 hours**

*Compared to industry standard response times

ABOUT BRITE

Technology and people are at the core of everything we do. The Brite team is committed to proactively protecting communities and organizations through innovative technology solutions delivered by our talented team. We recommend thoroughly evaluated industry-leading technologies and pair them with proven processes to assist our clients in effectively achieving their goals and objectives.

At Brite, **good enough is never enough.**

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